

User 2 Answers:

- **Get ready to install screen:**
 - What are some other materials I need? not clear to Michelle
- **Hype video screen:**
 - Her guess would be the things she needs to get started.
 - Length expectation of the video is less than a minute
- **Install the Mounting Plate screen:**
 - She would really like a picture of what she would need here
- **Install the Camera screen:**
 - She was able to find steps 2/5 to orient herself
 - There a lot of assumptions here and she hopes all the things in the box are properly labeled so user can connect the dots.
 - Pictures!
- **Activate the Camera screen:**
 - Exit the flow? "I don't think you can. I would slide up or something." She thinks the arrow takes her back to step 2
 - Continue or swipe? Continue for sure
- **Connect to wi-fi:**
 - She would like to know what the name of the wi-fi is for the non-technical people.
 - She set up a Ring camera and she liked that process.
- **Connect to wifi modal:**
 - She would hit join
- **Connecting to wi-fi screen:**
 - To get out she would hit tap here and then she would wait 30 seconds and then close the app.
- **Prepare to adjust the camera screen:**
 - She feels like camera is installed and connected and now she will expect to be getting ready to record
- **Positioning screen with the centering bar:**
 - She would expect to see what camera is seeing live
 - She feels like "to prevent shaky video, make sure the latch is fully closed" gets lost and people
- **Are the field lines visible?**
 - Looks good!
- **Can you see near sideline?**
- **Camera view blocked?**
 - She can still tell she is nearing the end
 - Her expectation of exiting the app would be to be taken to the beginning of the positioning flow
- **Step 5/5 screen**
 - What if one of these selections isn't true: she feels like we don't give the user clear direction on what to do if one of these is not true. She feels like she would have to be told to reposition the camera.
- **Hudl has been notified screen**
 - Why 24 hours? Should we explain this to the user?

Hudl-related Questions

- **Do they use the Focus app on their phones - why/why not?**
 - Long time ago

(Start from here if they have no prior Focus App experience)

- **Do they use the Hudl app on their phones - why/why not?**
 - Before she left and was at Hudl, she used it quite a bit.

Onboarding Flow Questions

- **How would you move through this flow, quickly? (do they expect to swipe, click dots at the top, or just press continue)**
 - She would hit continue
 - She finds it interesting that here we have dots here but use x/x in other spots
 - Can you tap on the small dots
 - **Honestly: I would click through these really quickly and then go to the app and realize I don't know what I am doing.**
- **When we say onboarding, what do you expect to happen? Is this the type of content you expect to see?**
 - Michelle would expect the training on how to use the camera

Context Bottom Nav Questions

- **What would you fill the bottom space with and what icons they might choose to represent those. Why?**
 - My schedule (make sure camera will turn on and off at the right time)
 - Settings
 - Add new devices
 - Livestreaming
- **Camera page screen:**
 - Does the user know which camera they would need to pick by the look of it?
 - Missing context with the camera appearance?